

Privacy Statement

A donor's privacy is important to us. This notice explains both EHC LifeBuilders' online information practices and the choices a donor can make about the way the information provided to us is collected and used. A link to this privacy notice is available on EHC LifeBuilders home page and on all other pages of the site.

Domain name

EHC LifeBuilders anonymously tracks your visit to our web site in order to compile statistical information about the use of our web site. We do not collect individual information about you or your use of this site. EHC LifeBuilders also does not use persistent "cookies." A cookie is an element of data that a Web site can send to your browser, which may then be stored on your system. You can set your browser to notify you before you receive a cookie, giving you the chance to decide whether to accept it. You can also set your browser to turn off cookies. If you do so, however, some areas of some sites may not function properly.

The information we collect

EHC LifeBuilders is the sole owner of and the only organization that uses the information collected on this site. EHC LifeBuilders does not sell, trade, or exchange the names or personal data of our donors. EHC LifeBuilders will only ask for personal information that we specifically need to process your donation. We maintain this information on our secure servers for our internal processes and to compile aggregate data about our site.

On the online transactions pages mentioned above, we collect the following personally identifiable information: name, address, e-mail address, phone number and credit card information. The personally identifiable information you provide is used to acknowledge receipt of your donation for tax purposes and to include you on EHC LifeBuilders' mailing list. This required information is necessary for us to process transactions, protect you against credit card fraud, and to contact you should the need arise in administering your account.

We intend to protect the quality and integrity of our donor's personally identifiable information. We have implemented appropriate physical, technical and organizational measures, such as using industry accepted encryption for transmission of credit card information, to help keep your information secure, accurate, current, and complete.

We use a credit card processing company to process donations and monthly fees. This company does not retain, share, store, or use personally identifiable information for any secondary purposes.

If you do not wish to be added to our mailing list, please let us know. Our online donation form has an "opt-out" mechanism for those users who wish to make donations, but do not want to receive any additional information or other material from EHC LifeBuilders.



Also, when you send a donation “in honor” or “in memory” of someone and request that an acknowledgment be sent to another individual or family, we will use the name and address of that individual/family for acknowledgment purposes only.

Correcting your information

You may correct or amend the personal information maintained in EHC LifeBuilders’ mailing lists by contacting our Development Director at 408-539-2138. To protect your privacy and security, we will take reasonable steps to verify your identity before granting access or making corrections. Prior to being given any information, callers will be asked cross-referenced questions, i.e., full name, address, phone number, and, if applicable, credit card expiration date, in order to verify their identity and protect the privacy of EHC LifeBuilders’ donors.

Links to other sites

This site contains links to other sites. EHC LifeBuilders is not responsible for the privacy practices or the content of these linked web sites.

Our commitment to data security

To prevent unauthorized access, maintain data accuracy and ensure the correct use of information, EHC LifeBuilders has put in place reasonable physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

Our commitment to children's privacy

Protecting the privacy of children and young people is especially important. For that reason, we never collect or maintain information on our web site from those we know to be under 13 years of age. We are committed to comply with applicable laws and requirements, such as the United States' Children's Online Privacy Protection Act (COPPA).

Disclosure to third parties

We will only share a donor’s personally identifiable information with a third party if we are required by law to do so.

Notification of changes

This privacy statement was last updated in September 2006. Please visit this page from time to time and check for any updates. In the event that EHC LifeBuilders decides to change its privacy policy, we will post those changes on our home page so that users are always aware of what information we collect, how we use it and under what circumstances, if any, we disclose it.

“Donor Bill of Rights”

EHC LifeBuilders subscribes to the Donor Bill of Rights. This statement of rights was developed by the following organizations: American Association of Fund Raising Counsel (AAFRC), Association for Healthcare Philanthropy (AHP), Council for Advancement and Support of Education (CASE), and the Association of Fundraising Professionals (AFP). The full text of the Donor Bill of Rights is as follows (see http://www.afpnet.org/ethics/ethics_and_donors):



Philanthropy is based on voluntary action for the common good. It is a tradition of giving and sharing that is primary to the quality of life. To assure that philanthropy merits the respect and trust of the general public, and that donors and prospective donors can have full confidence in the not-for-profit organizations and causes they are asked to support, we declare that all donors have these rights:

- *To be informed of the organization's mission, of the way the organization intends to use donated resources, and of its capacity to use donations effectively for their intended purposes.*
- *To be informed of the identity of those serving on the organization's governing board, and to expect the board to exercise prudent judgment in its stewardship responsibilities.*
- *To have access to the organization's most recent financial statements.*
- *To be assured their gifts will be used for the purposes for which they were given.*
- *To receive appropriate acknowledgement and recognition.*
- *To be assured that information about their donations is handled with respect and with confidentiality to the extent provided by law.*
- *To expect that all relationships with individuals representing organizations of interest to the donor will be professional in nature.*
- *To be informed whether those seeking donations are volunteers, employees of the organization or hired solicitors.*
- *To have the opportunity for their names to be deleted from mailing lists that an organization may intend to share.*
- *To feel free to ask questions when making a donation and to receive prompt, truthful and forthright answers.*

Questions regarding this statement

Questions regarding this statement should be directed to EHC LifeBuilders as follows:

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